

SA Health – Oracle E-Business Support



“We regard Blue Crystal Solutions as one of our key strategic IT suppliers. Throughout our long-standing engagement, BCS have delivered significant improvements to the automation, stability, and availability of our Oracle Corporate Systems application.”

Background

SA Health is the largest government department in South Australia. SA Health have implemented a state-wide Oracle E-Business solution to enable the achievement of its financial, procurement and supply chain strategic objectives.

BCS provides a fully managed E-business service, with on-site Team Leadership and on-site/off-site/off-shore DBA support including coverage for out of hours work.

Challenge

The public health sector has been under relentless pressure to reduce costs year on year, whilst demand for improved quality and services to the public has increased. The challenge for SA Health was to find a partner they could trust to keep their systems operating efficiently with minimal disruption.

Finding a partner who was based locally who could react rapidly to provide technical support and advice was of utmost importance and has been a huge driver to the success of the partnership.

Meeting the Challenge

Since commencement of services, BCS has implemented solutions to several long-standing issues and addressed performance concerns which have now considerably stabilised their E-Business environment.



Government of South Australia

SA Health

www.sahealth.sa.gov.au

SA Health is the largest government department in South Australia. SA Health have implemented a state-wide Oracle E-Business solution to enable the achievement of its financial, procurement and supply chain strategic objectives. The solution supports 27 health sites across 400 locations with over 5000 users.

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Their work has ensured our business, and our hospitals and other health services continue to operate efficiently with minimal disruption. “

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