



Blue Crystal Solutions focuses on providing onsite and remote application development support, maintenance, and Database Management for Oracle relational database management systems. Also providing a set of IT consulting services that complement these database and software development services.

As your database and application environment grows, Blue Crystal Solutions Pty Ltd can be a part of your team at a fraction of the cost of hiring additional DBAs and software developers. We can do this for you either on-site or remotely. Our services cover the implementation, optimisation, support, maintenance, security audits and disaster recovery of your database and software application systems.

Blue Crystal Solutions Database Service components include:

- ▶ **24 * 7 DB availability remote/onsite**
- ▶ **Oracle Application Server Installations, maintenance and support**
- ▶ **Oracle installation & support**
- ▶ **Oracle DB upgrades**
- ▶ **Nemmo Application Server installation and support**
- ▶ **Database Warehousing**
- ▶ **Oracle Application Server support**
- ▶ **Database Quality Assurance**
- ▶ **Database Project Management**
- ▶ **Oracle RAC Database Administration**
- ▶ **Oracle Collaboration Suite**
- ▶ **Oracle Internet Directory (OID)**
- ▶ **Performance Monitoring and Tuning**
- ▶ **DB Security set up and investigations**
- ▶ **DB Backup and recovery**
- ▶ **DB Incident reporting**
- ▶ **Weekly, monthly, yearly DB Reporting**
- ▶ **DB Change Management, setting up DEV, QA and Production environments**
- ▶ **Onsite DBA's as required**
- ▶ **Unix and Windows DBA Support**
- ▶ **Database Audits and Analysis**
- ▶ **Oracle Identity Management**
- ▶ **Service Oriented Architecture - BPEL**
- ▶ **Oracle Grid Control**
- ▶ **Oracle E-Business Suite**
- ▶ **Oracle Content DB**

Blue Crystal Solutions IT Consulting Services Components include:

- ▶ **Oracle Tools support - PL/SQL**
- ▶ **Software Development and Support**
- ▶ **Analysis Services**
- ▶ **Provide Oracle Database Licenses**
- ▶ **Provide Oracle Application Licenses**
- ▶ **Application Development**
- ▶ **Business Process Re-engineering**
- ▶ **Document Management Installations**
- ▶ **Software Maintenance**
- ▶ **Business Intelligence**
- ▶ **Warehousing, Cubing**
- ▶ **Project Management**

For more information on our services please email: info@bluecrystal.com.au, or visit our website www.bluecrystal.com.au

Our details are:

Blue Crystal Solutions Pty Ltd

Adelaide Office:

127 Port Road, Queenstown SA 5014

Melbourne Office:

1/374 Riversdale Rd, Hawthorn VIC 3123

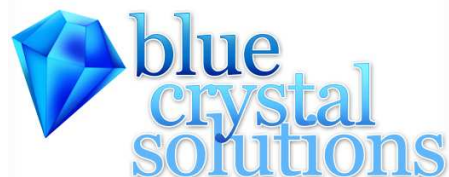
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To complement our Database Management Services that we provide, Blue Crystal Solutions Database Application Server Middleware Infrastructure Services include the following activities:

- ◆ Installation;
- ◆ Servicing, Support, Maintenance and Management;
- ◆ Application Tuning and performance monitoring;
- ◆ Applying upgrades and patches;
- ◆ Problem and Service Request Management;
- ◆ Stop and restart services;
- ◆ Monthly reporting or as required;
- ◆ Security audits;

We provide the Oracle Middleware Infrastructure Systems Support for following Oracle Products:

- ◆ Oracle Fusion Middleware
- ◆ Oracle Application Server
- ◆ Oracle Grid
- ◆ Oracle Collaboration Suite (Content, RTC, Mail Server, Discussion, Calendar)
- ◆ Oracle Beehive
- ◆ Oracle Content Management
- ◆ Oracle Portal
- ◆ Oracle Identity Management (OID)
- ◆ Oracle Fusion Applications
- ◆ SOA Suite (Service Oriented Architecture)
- ◆ Oracle E-Business Suite
- ◆ Oracle Stellent
- ◆ L360 Student Management System

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